



## DISABILITY RIGHTS NEW JERSEY

NEW JERSEY'S DESIGNATED  
PROTECTION & ADVOCACY AGENCY  
FOR PEOPLE WITH DISABILITIES

210 SOUTH BROAD STREET, THIRD FLOOR  
TRENTON, NEW JERSEY 08608

[DISABILITYRIGHTSNJ.ORG](http://DISABILITYRIGHTSNJ.ORG)

**For information & assistance,  
please call our toll-free number  
800.922.7233 (NJ only) or  
609.292.9742 (Voice)  
609.777.0187 (Fax)  
609.633.7106 (TTY)  
[advocate@disabilityrightsnj.org](mailto:advocate@disabilityrightsnj.org)**

*Disability Rights New Jersey is an Equal Opportunity Employer and provides services to all individuals with disabilities regardless of race, creed, religion, color, national origin, age, marital status, familial status, sex, sexual or affectional orientation, ancestry or disability. Any concerns regarding the agency's compliance with these non-discrimination efforts may be brought to the attention of the Executive Director.*

# DISABILITY RIGHTS NEW JERSEY

ADVANCING JUSTICE. ADVOCATING INCLUSION.

## CLIENT ASSISTANCE PROGRAM

This brochure and the Client Assistance Program (CAP) are funded by the U.S. Department of Education/Rehabilitation Services Administration.

## MAKING A DIFFERENCE SINCE 1994

Wielding the power of law, Disability Rights New Jersey is driven by the pursuit of a world where people with disabilities are free from abuse and discrimination, have equal opportunities, and live their fullest lives.



**DISABILITY RIGHTS NEW JERSEY,  
A NONPROFIT ORGANIZATION, IS  
DEDICATED TO ADVANCING AND  
PROTECTING THE HUMAN, CIVIL,  
AND LEGAL RIGHTS OF PEOPLE  
WITH DISABILITIES.**

# WHO WE ARE

Through New Jersey's **Client Assistance Program (CAP)**, Disability Rights New Jersey advocates for and protects the rights of individuals with disabilities who apply for or receive employment-related vocational rehabilitation (VR) services from these agencies and programs funded under the federal Rehabilitation Act:

- Division of Vocational Rehabilitation Services (**DVRS**)
- Commission for the Blind and Visually Impaired (**CBVI**)
- Centers for Independent Living (**CILs**)

Through CAP, Disability Rights New Jersey provides individual legal representation and advocacy, information and referral services, outreach, and education in order to help people get the employment-related rehabilitation services they need to get good jobs and be independent, self-sufficient, and part of their communities.

# HOW WE HELP

**CAP helps individuals understand their rights and get access to vocational rehabilitation (VR) services. We:**

- Provide you with information about VR services and benefits available under the Rehabilitation Act and Title I of the Americans with Disabilities Act
- Advocate for you to get the services you need, including if you have been turned down for services
- Investigate complaints about services
- Help you resolve problems with your VR counselor or agency
- Help you appeal agency decisions
- Ensure your rights are protected if you do not agree with a decision to close your case
- Help if you are not sure what to do

Through our CAP, Disability Rights New Jersey also advises agencies on changes to policies and procedures that will result in improved services, and when needed, challenges system-wide problems that make it hard for you and others to access services.

# WHO WE HELP

**CAP helps people who:**

- Are recently disabled and wondering how to apply for VR services
- Were turned down for VR services
- Think the process is taking too long
- Are having trouble with their VR counselor
- Aren't getting the employment-related services they need
- Had their VR case closed without their consent
- Are students with disabilities who are not getting needed VR services



In addition to CAP services, Disability Rights New Jersey advocates for and protects the rights of people with disabilities through our issue teams:

**INVESTIGATIONS AND MONITORING  
COMMUNITY INCLUSION  
INSTITUTIONAL RIGHTS  
EMPLOYMENT  
YOUTH PRACTICE GROUP**

In addition, we house:  
**THE RICHARD WEST ASSISTIVE TECHNOLOGY  
ADVOCACY CENTER  
THE REPRESENTATIVE PAYEE PROGRAM**

